



City of Austin

P.O. Box 1088, Austin, TX, 78767

Memo

AUSTINCODE DEPARTMENT

To: Mayor and City Council Members
From: Carl Smart, Director Austin Code Department
Date: July 8, 2015
Subject: Follow-up—Short-Term Rental Pilot Program July 3-5 preliminary results

The purpose of this memorandum is to provide preliminary results of the short-term rental (STR) enhanced enforcement pilot program initiated on July 3. This enforcement effort involved interdepartmental teams that included Code, Police and Fire, working in concert with Austin 3-1-1, to deploy teams based on complaints, as well as perform proactive spot inspections at known trouble spots.

On July 3 – 5 between the hours of 10 p.m. to 4 a.m., the team led by Austin Code received 26 calls from Austin 3-1-1 and performed 51 inspections, 12 of which were proactive. Concerned residents reported the following complaints to Austin 3-1-1: noise, over occupancy, trash/debris, illegal parking, suspected illegal activity and operating without a STR license.

Preliminary findings resulted in the following enforcement actions:

- Notices of Violation: 3 (operating without a license)
- Verbal Warnings: 1 (noise)
- Enforcement meetings with Austin Code Director: 2 owners, 3 properties (over occupancy)
- Denied entry: 2

The STR enhanced enforcement efforts will continue on weekends throughout the month of July. Austin Code will provide the final results in August. If you have any questions, or need additional information about the pilot, please contact me at 512.974.1970 or via email at carl.smart@austintexas.gov.

cc: Marc A. Ott, City Manager
Rey Arellano, Assistant City Manager
Art Acevedo, Austin Police Chief
Rhoda Mae Kerr, Austin Fire Chief